



*Mannheim*  
*Community*  
*Information*  
*Forum*

*28 July 2009*



**COMMUNITY INFORMATION FORUM**  
**28 July 2009**  
**AGENDA**

**1. WELCOME: LTC Fletcher**

**2. CALENDAR UPDATE: LTC Fletcher**

**3. BRIEFINGS & UPDATE**

- **Health Clinic Update:** LTC Speights
- **Dental Clinic Update:** SFC Trotman
- **Law Center:** CPT Boren
  
- **Garrison Chaplain Update:** SGT Bearden
- **DPTMS/DHR Update:** Mr. Wheeler
- **DPW Update:** Mr. Scavone
- **DOL Update:** Mr. Terry
- **DES Update:** 1LT McWhirter
  
- **DoDDS Update:** Ms. Zotti
  
- **Health Promotion Update:** Ms. Mullins
- **Commissary Update:** Mr. Lim
- **AAFES Update:** Mr. Murphy
- **American Red Cross Update:** Ms. Rolsen
- **USO Update:** Ms. Hertenberger
- **DFMWR Update:** Mr. Clements

**4. ISSUES/DISCUSSION**

**5. TENANT COMMANDERS ANNOUNCEMENTS**

**6. GARRISON COMMANDER CLOSING REMARKS**

**7. SENIOR LEADER CLOSING REMARKS**

*Next Meeting: Community Information Forum 8 September 2009, 1700-1800, Top Hat Club*

**COMMUNITY INFORMATION FORUM**  
**28 July 2009**

**ATTACHMENTS**

<b><u>Page</u></b>	<b><u>Subject</u></b>
01	USAG Mannheim Community Events Calendar
02	USAG Mannheim Community Events Calendar-Long Range
03-04	Health Clinic Briefing Slide
05	Dental Clinic Briefing Slide
06	Mannheim Law Center Slides
07	Chapel Briefing Slides
18-09	DPTMS Briefing Slides
10-12	DHR Briefing Slides
13	DPW Briefing Slides
14	DOL Briefing Slides
15-18	DES Briefing Slides
19	Pre-Registration Slide
20-21	Commissary Briefing Slide
22	AAFES Briefing Slide
23	Red Cross Briefing Slide
14-27	USO Briefing Slides
28-43	DMWR Briefing Slides
44	Closing Remarks Slide
45-46	IMCOM-Europe Transportation Officials tips for Summer Moves Sheet



## COMMUNITY INFORMATION FORUM

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## USAG Mannheim Upcoming Events Calendar



05-07 Aug	WMD Exercise
14 Aug	USAG Mannheim Change of Command
15 Aug	44 <sup>th</sup> Signal Bn E-Date
18 Aug	Community Transformation Update
24-25 Aug	USAREUR Training Holidays
04 Sep	USAREUR Training Holiday
07 Sep	Federal Holiday (Labor Day)
08 Sep	Community Information Forum (CIF)
12 Sep	Community Yard Sale
16 Sep	Community Town Hall Meeting
21-25 Sep	JSIVA Inspection

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## USAG Mannheim Long Range Events Calendar



06 Oct	Senior Leader's Forum (SLF)
09 Oct	USAREUR Training Holiday
12 Oct	Federal Holiday (Columbus Day)
17 Oct	MHS Homecoming
24-26 Oct	Fall Bazaar
26-30 Oct	Fall Clean Up
31 Oct	Halloween
03 Nov	Community Information Forum (CIF)
11 Nov	Federal Holiday (Veterans Day)
26 Nov	Federal Holiday (Thanksgiving)
27 Nov	USAREUR Training Holiday

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## USAG Mannheim Telephone Service



### ☐ DSN Lines in Grant Circle Quarters

- Telephone lines are switching from analog to digital lines
- DSN Lines will be terminated 30 Sept 2009
- Pending renewal of Telecom contract for digital lines

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## Mannheim Health Clinic



- **New Clinic Leadership**
- **Same Day Surgery Closure, Heidelberg 1 Sep**
- **Provider Services/Inventory**
- **Access to Care**
  - Access Options – “ACUTE” ... Same day versus 24 hours
  - Appointment Hours:
    - M-Th 0800-1630; Fr 0800-1130
- **Office Calls with Key Leadership**

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## ASAP Referral Process



- AR 600-85 regulates military referrals to ASAP
- Commanders/Supervisors are required to refer any Soldier who has been involved in a substance-related incident within 5 duty days for an ASAP evaluation.
- Commanders can also refer a Soldier for an ASAP evaluation out of concern of a possible substance-related issue.
- Following Command Referral:
  - Soldier will receive ASAP evaluation
  - Upon completion of evaluation, Commander will be consulted on ASAP recommendations
  - If enrolled, Commander, Soldier and Counselor will meet to discuss treatment timeline and goals
  - Command will be updated throughout process on Soldier's performance
- Point of contact for more information is ...

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## Dental Clinic



- **Dental Readiness: 96.17%** as of 20 July 2009
- **Patients treated: 516; 297 FM; 192 AD; 12 OTH**
- **4.46% failure rate from 01 – 20 July; short call list and new appointment policy implemented.**
- **CPT Reifenstahl (general dentist) has returned from his 6 months deployment.**
- **We are expecting 3 additional Military dentists: 2 general dentists and an Orthodontist in 1-2 months.**
- **Additional Information: DSN 380-4545/CIV 0621-730-4545**

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## Mannheim Law Center



- ❑ **New OIC – CPT Zachary Boren -**  
DSN 381-7012/Civ 0621-730-7012
- ❑ **Claims Office and Legal Assistance Office Hours**
  - Reduced office hours due to reduced manpower
  - Call beforehand for the new hours:
  - Claims: DSN 381-8191 / Civ 0621-730-8191
  - Legal Assistance: DSN 381-7259 / Civ 0621-730-7259
  - Walk-in for notary and powers of attorney: 1300 hrs – 1700 hrs; closed in the mornings
  - No attorney appointments in Mannheim until mid-August
    - For other legal assistance matters, please contact the Patton Law Center, Patton Barracks Bldg 107 at DSN 373-5052 / Civ 06221-17-5052
  - Legal advice is NOT given over telephone

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## Garrison Chaplain



### ☐ August 1

- ☐ The Ultimate Slooze Show: The Game where slime and ooze collide
- ☐ BFV Chapel Grounds, 1100-1300 hrs.

### ☐ August 8

- ☐ Laugh Your Way to a Better Marriage
- ☐ BFV Chapel , 1500-1700 hrs.

☐ Contact BFV Chapel for Information: 380-9448

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## DPTMS



### ☐ Contract Security Guard Reductions

- Class VI (Sullivan exit) will be open from 0530-2200 M-F.
  - Closed from 2200-0530 M-F and all day on Saturdays and Sundays.
  - Electronic Pedestrian Gate is open for access during hours closed.
- Spinelli reduction one guard on Saturdays and Sundays
- Ten hours from Spinelli moved to Gruenstadt for high traffic M-F 0600-0800.
- Expect changes to take place on or about 01 Sept 09

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## Crossing Guards



### ☐ Crossing Guards for SY 09-10

- Due to the transformation and deployment of Soldiers within the community the ability to support crossing guards for SY 09-10 will not be available.
- Parents will be responsible to ensure their children safely arrive at the schools.
- Family member volunteers are welcome. Please contact the ACS Volunteer Coordinator for more information @ DSN 385-3173/2759 or Civ 0621-730-3173/2759.

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## Community Retirement Ceremony



- **29 July 2009 ceremony cancelled**
- Next community ceremony scheduled for 22 Oct 09
- Soldiers, DA Civilians and LNs with approved retirement date through 31 Jan 2010
- For questions or more information, contact the Mr. Gil Traore at DSN 385-3371

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## ACAP



### ☐ Mannheim ACAP Upcoming Events (by appointment)

- Aug 04 Apply for Federal Job Seminar
  - Aug 06 VA/DTAP Benefits Briefings
  - Aug 11-13 Transition Assistance Program (TAP) Workshop -2.5 days
  - Aug 19 Advanced Resume Seminar
  - Aug 27 Apply for Federal Job Seminar
- Mandatory Pre-separation Counseling - by appointment (Mon/Wed & Fri mornings)
  - Spouses are welcome to attend all ACAP activities with sponsor
  - Sign up for ACAP activities online : <https://www.acapexpress.army.mil>
  - For additional Information: Call Mannheim ACAP Office at DSN 385-2697

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## USAG-Mannheim DHR POCs



<input type="checkbox"/> DHR	Mr. Ron Joseph	373-6058
<input type="checkbox"/> Workforce Dev	Mr. Mike Matuszak	385-3766
<input type="checkbox"/> Casualty	Mr. Gilbert Traore	385-3371
<input type="checkbox"/> Garrison S1	Ms. Lynn Franks	385-3241
<input type="checkbox"/> Chief, MPD	Ms. Marcia Sierra-Williams	385-2774
<input type="checkbox"/> In/Out Processing	Mr. Robert Green	385-2086

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## DPW Projects



**B-250 BFV BANK**  
18 MAY – 31 JUL



**B-1270 REN. FITNESS CENTER  
FLOOR, COLEMAN**  
ESTIMATED COMP. AUG



**B-1270 RENOVATE DINING  
FACILITY, COLEMAN**  
ESTIMATED COMP. DEC 09



**B-737 ROOF REPAIR, BFV**  
29 JUNE- END AUGUST



**B-1535 ALTERNATE  
CONSTRUCTION, SPINELLI**  
ESTIMATED COMP. DEC 09



**B-1534 ALTERNATE  
CONSTRUCTION, SPINELLI**  
ESTIMATED COMP. DEC 09

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## Directorate of Logistics



- ☐ **POV Storage:** IMCOM directed the return of 2 out of the 3 buildings (470 spaces) we use to store POVs in support of deployments.
- ☐ **Installation Transportation Office:** Peak season is here. Please inform potential customers to go to the transportation office immediately upon receipt of orders. For helpful hints, please see IMCOM-E press release in your handout.
- ☐ **Additional Information:** Mr. Gregory Terry, DSN 385-1540/CIV 0621-730-1540

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## DES Updates



- ☐ Fuel Card is canceled on the last day of the vehicle's registration
- ☐ Electronic distribution of MP reports is available to Commanders if they have encryption capability – please contact Police Admin to ensure they have correct contact information – 385-3200

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## DES Updates



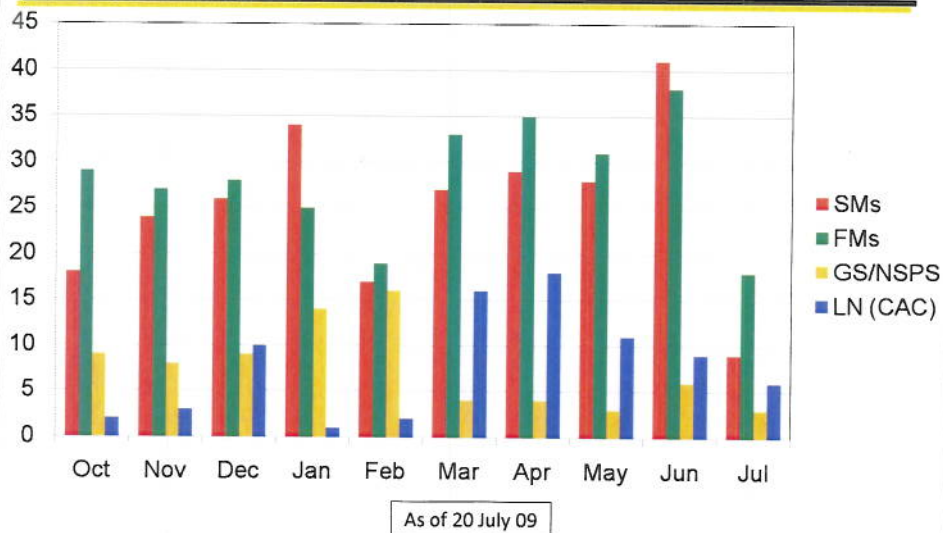
- ☐ Headphones will no longer be allowed to be worn in accordance with DOD policy DODI 6005.4 para 6.6 :  
“USE OF HEADPHONES, EARPHONES. The wearing of portable headphones, earphones, or other listening devices while operating a motor vehicle and while jogging/running, bicycling or skating or skate boarding on roads and streets on DOD installations is prohibited. Use of those devices impairs driving and masks or prevents recognition of emergency signals, alarms, announcements, the approach of vehicles or human speech.”

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## Lost ID Cards



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## Lost ID Cards By Quarter/FY



	FY 06	FY 07	FY 08	FY 09
OCT - DEC	254	236	179	193
JAN - MAR	207	262	174	208
APR - JUN	230	287	190	246
JUL - SEP	226	225	175	36
TOTAL	917	1010	718	690

As of 20 July 09

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## Pre-Registration as of 27 July 09 SY 2009-2010



Heidelberg HS	95%	Mannheim HS	95%	Kaiserslautern HS	71%
Heidelberg MS	94%	Mannheim MS	80%	Kaiserslautern MS	69%
Patrick Henry ES	67%	Mannheim ES	64%	Kaiserslautern ES	50%
Mark Twain ES	84%			Landstuhl ES/MS	49%
Garrison Total:	83%	Garrison Total:	80%	Garrison Total:	60%

USAG-BW Aggregate: 69%

\* Note: Anticipated re-registration is 70% of students. DoDDS-E average is 30% of their students PCS each year.

\*\* Note: Not all USAG-KL schools are indicated. Those selected have the highest percentage of Army students (42% aggregate for schools shown). The data should still be valid for the purpose of this report.

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# YOUR



## COMMISSARY BENEFIT



SHOP AT YOUR MANNHEIM COMMISSARY  
AND

BRING HOME *YOUR SAVINGS*

You can \$ave an average of 30.4% on your  
food bill!!!!

*"It's Worth The Trip"*

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## COMMISSARY



- Your commissary will accept CertifiChecks in exchange for commissary products through July 31, 2009.
- Authorized patrons who were deployed or away on temporary duty from March 6 – July 31, 2009, will have more time to redeem their commissary CertifiChecks gift certificates until July 31, 2010. Patrons must complete a form and have it signed by a supervisor, certifying that the duty took place from March 6-July 31, 2009.
- Early Bird shopping hours: Sat & Sun @ 0730 and Mon-Fri @ 0830 for Self Checkout registers - 15 items or fewer
- Upcoming event: September Case-Lot-Sale. Dates to be announced.
- Additional Information: Mr. Lim @ Civ: 0621-728-3611

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## AAFES MANNHEIM



- **JULY 2009**
  - Beer Stein Signing – Friday 31 July 2009: 1100-1800
    - Master Painter will Sign & Date Steins
    - Certificate of Authenticity signed & dated!
    - Stein painting demonstration
    - Use your Star Card / Military Star Rewards Card!
  - Shuttle Service – We'll get it from another PX!!! Serving Stuttgart-Heidelberg-Mannheim
  - Buddy List – AAFES Mannheim weekly newsletter. Sign up: [olsonpa@aafes.com](mailto:olsonpa@aafes.com)  
Be up to date on all the latest sales and savings!!!
  - Hiring Now!!! Apply online at [www.aafes.com](http://www.aafes.com)
- Additional Information: DSN 380-9540  
CIV 0621-718-4810 Mannheim Main Exchange



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## American Red Cross



- **Volunteer Programs:**

We are a volunteer driven organization with a proud history of service. We are constantly looking for new volunteers to help support the community.

- Health Center
- Red Cross Office

- Health & Safety Instructors
- Special Projects



- **Mannheim Health & Safety Course Schedule:**

- Adult, Child, Infant CPR/ FA
- Pet First Aid
- CPR for the Professional

- **For orientations and class schedule details, please call or visit the American Red Cross Office:**

- DSN 385-1760/CIV 0621-730-1760
- Sullivan Barracks, Bldg 242 room 103 (M-F, 0800-1630)

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## USO Rhein - Neckar



August 8, Evelin's Wellness Paradise	\$40
August 9, Angelbachtal Medieval Fair	\$35, Child \$25, under 6 yrs \$20
August 15, Trier Roman Festival	\$65, Child \$40, under 6 yrs \$25
August 21, Polish Pottery Express	\$130
August 22-23, Battle of Hürtgen Forest	\$150
August 29, Bad Wimpfen Medieval Fair	€20, Child €10
July Rhine River Cruises: 1 <sup>st</sup> , 8 <sup>th</sup> , 16 <sup>th</sup> and 23 <sup>rd</sup>	\$60, Child \$35

**July Orientations:**

Ladenburg, Worms, Farmers Market, Mannheim, Interesting but hidden,  
Karlsruhe, Weinheim & Heidelberg Castle

**NEW PICK UP POINT IN HEIDELBERG \* PARK & RIDE\***



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## USO Rhein - Neckar



### Don't miss out on our Classes!

Belly Dancing Class for Adults starts August 4<sup>th</sup>, 2009 at GYM  
Dance Classes for 3-6yrs old every Wed. and Thu. Starts in September  
German Classes will start Thu. September 10th

### • Park Tickets at Discount Prices

- \*\* Miramar €16 (w/Sauna) €13 (w/o Sauna)
- \*\* Europa Park Adults € 30 Child (4-11yrs) € 26
- \*\* Legoland Adults and Child (3-11yrs) € 24
- \*\* Phantasialand Adults and Child (1m-1.45m) € 28.50
- \*\* Holiday Park Adults and Child (1m and up) € 21.95
- \*\* Movie Park Adults and Child (4-11yrs) € 27
- \*\* Tripsdrill Adults and Child (4-11yrs) € 18

- e-mail ([jeterf@t-online.de](mailto:jeterf@t-online.de) or [shertenberger@uso.org](mailto:shertenberger@uso.org))

Additional Info DSN 385-3668/Civ 0621-730-3668



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## USO Rhein - Neckar



**FREE Pancake Breakfast every 2<sup>nd</sup>  
Wednesday of the month at the USO  
Mannheim ballroom, from 0700-0900hrs**

**Pancakes, Eggs, Coffee, Bacon, and other  
Beverages.**

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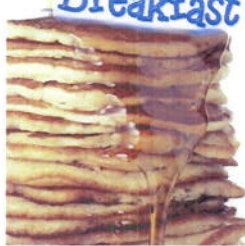


## USO Rhein - Neckar



Wednesday, August 12  
& September 9  
USO Mannheim Ballroom  
0700-0900

Free  
Pancake  
Breakfast



USO

23<sup>rd</sup> Annual  
USO Rhein  
Neckar  
Golf Benefit

4-person Best Ball Tournament  
0800 Shotgun start  
Tournament open to 180 players  
Registration at USO Mannheim or Heidelberg  
location  
Registration sheet on  
[www.usorg/rhineckar](http://www.usorg/rhineckar)

Friday, September 4<sup>th</sup>

USO



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## DFMWR



### Youth Sports & Fitness

- **VOLUNTEER COACHES NEEDED**
  - Mannheim Youth Sports & Fitness needs coaches for Soccer, Tackle Football, Flag Football and Cheerleading for the upcoming Fall Season
  - Practices for the fall season will begin in August
- **Additional Information:** DSN 380-9208/9209/9290, CIV 0621-730-9208/9209/9290



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## DFMWR



### Upcoming Event

- **Community Yard Sale**
  - 12 Sep, 0800-1400
  - Open to U.S. I.D. card holders only
  - BFV residents, with the exception of those who live on Washington & Lincoln Streets, may set up their stalls/or items in front of their quarters
  - Residents residing on Washington and Lincoln Streets, as well as off post residents will set up in the parking lot located in front of the BFV Sports Arena/BFV Bowling (Benjamin Franklin Village, Bldg 736 or 724).
  - Only personnel with valid U.S. I.D. cards may sell and only personnel with SOFA status in Germany may make purchases.
  - All items being sold must be used personal items
  - No new or commercial items may be sold

- **Additional Information:** DSN 385-3169 / CIV 0621-730-3169



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## DFMWR



### Mannheim German/American Fest

- SPECIAL THANKS TO ALL OF THE USAG-MANNHEIM ORGANIZATIONS AND VOLUNTEERS FOR MAKING THIS YEARS SUMMER FEST A GREAT SUCCESS!
- THIS YEARS FEST GENERATED REVENUE IN THE AMOUNT OF 271K
- PROFITS WILL BE RETURNED TO PARTICIPATING PRIVATE ORGANIZATIONS, F.R.G.'S AND FMWR FACILITIES IN THE FORM OF FURNITURE, FIXTURES, EQUIPMENT, FACILITY UPGRADES, SCHOLARSHIPS AND DONATIONS.



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## DFMWR



- **Operation Rising Star**
  - Seeking participants for the Army-wide singing competition
  - Audition (8 Aug), Competition Rounds (14, 21 & 28 Aug) & Finals (12 Sep) all starting at 2000 at the Top Hat Club
  - At the local level, prizes are \$500 (1st place), \$250 (2nd place), and \$100 (3rd place)
  - 1st place winner will then qualify for the 2009 Rising Star finals
  - The Winner of 2009 Rising Star will receive an all-expense paid trip to Los Angeles, CA to record his or her own 3 song CD at a professional studio
  - Units & FRGs can compete each week for the coveted Spirit Award grand prize of \$300 for their unit or FRG
  - Open to Active Duty, Guard or Reserve from any branch of service or family members
  - Contestants must be 18 and older
- **Additional Information:** DSN 385-2342 /CIV 0621-730-2342



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## DFMWR



### BFV Bowling Center

- **Winter League Sign-Up**
  - Sign-up in August & leagues start in September
  - Monday Night Family League- a two person team for bowlers of all skills
  - Friday's TGIF League- 4 person mixed team (one must be female) for the more experienced bowler
  - Saturday morning- youth league for kids 4-18
- **Additional Information:** DSN 380-9528 / CIV 0621-730-9528  
**Top Hat Club**
- **Salsa Party**
  - 7 Aug, 2100-0400
- **Comedy After Dark & After Party**
  - 14 Aug, 2100-0400
  - \$15 in advance & \$18 at the door
- **Additional Information:** DSN 380-9370 / CIV 0621-730-9370



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## DFMWR



### Sports & Fitness

- **Summer Camp for Kids 2009 (Co-sponsored with CYSS)**
  - 17 & 18 Aug, 1100-1700 at Sullivan Gym & Field (Sullivan Bks, Bldg. 237)
  - Introduction of ball play to kids 3-5
  - Introduction of basketball, soccer & flag football to kids 6-12
  - Final day includes a sports scavenger hunt & a BBQ
  - Register at CYSS Central Enrollment Office (Sullivan Bks., Bldg. 255, room 106)
  - \$10 entry fee

### Outdoor Recreation

- **August Discount:** 15% off golf clubs
- Every Sat. & Sun, 1000-1600: Paintball Play Day
- 8 Aug: **Indoor Wall Climbing**
- 16 Aug: **Rothenburg ob der Tauber Trip**
- **Additional Information:** DSN 381-7215 / CIV 0621-739-251



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## DFMWR



### Child Development Center

- **Hourly Care**
  - Slots may be booked 14 days in advance from 0800-1600
  - Children must be registered through CYSS Central Enrollment Registration Office
- **NEW Trial Program- Part Day Toddler Slots**
  - Trial Period- 1 August thru 31 October
  - 2 day or 3 day Part day slots available
  - Continuation depends on successful participation
- **Additional Information:** DSN 380-4850/51 or CIV 0621-730-4850/51

### School-Age Services

- **Temporary Location**
  - Before School Program- BFV, Bldg 696
  - After School Program- BFV, Bldg 696 and 742
  - SAS Office- BFV, Bldg 696



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## DFMWR



### School-Age Services Cont'd....

- **Summer Camp 09: Theme- SAS goes "Green"**
  - Children 6 yrs (must have completed 1st grade) to 11 yrs
  - Runs until 8 August 2009
  - Children will have the opportunity to enhance their knowledge of the "green" concept and raise awareness of their vital role in environmental awareness. They will have a fun time learning about climate changes, conservation of resources, recycling and many other topics. Highlights of the camp include specialty weeks, on and off-post field trips, bowling, movie presentations at the Schuh Theater, wacky days, guest speakers, water days, arts and crafts, games, dancing and many more.
  - Register at Central Enrollment/Registration



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## DFMWR



- **Parent Advisory Council (PAC) Meeting**
  - 26 Aug, 1800-1930
  - BFV, Bldg 696 (Youth Program)
  - Open to all SAS Patrons
- **Additional Information:** DSN 380-4886/CIV 0621-730-4886
- **Youth Services**
- **Summer Camp 09: Theme- Operation: Boots On!**
  - Programs and activities designed to introduce military and non-military youth to the military deployment cycle
  - Youth 6th-12th grade (must have completed 6th grade)
  - 15 June thru 28 August
  - Mon & Wed Boots On Camp 0800-1300 hrs
  - Tuesday and Thursday Swimming Trips 0800-1500 hrs
  - Friday all day off-post adventure 0800-1800 hrs
  - 7 Aug: Gelterswoog in K-Town
  - 14 Aug: Black Forest Camping
  - 21 Aug: Black Forest Camping / Orienteering



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## DFMWR



- 28 August- Back to School Dance
- **Regular programming offered**
  - Mon-Thurs, 1300-2000 hrs
  - Fri-Sat, 1300-2200 hrs
- Register at Central Enrollment/Registration, Sullivan Bks, Bldg 255
- **Additional Information:** DSN 380-4864/CIV 0621-730-4864
- **School Liaison Transition Services (SLO)**
- **Free & Reduced Lunch Program SY 2009/2010**
  - Items needed for every application: sponsor's & spouse's (if applicable) most current LES; sponsor's orders with family members listed; completed application
  - Apply with CYS Services Central Registration (Sullivan Bks., Bldg. 255, Rm 106)
  - Applications also available at all Mannheim schools and in the SLO Office, BFV, Bldg. 696, Rm 204



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## DFMWR



### Outreach Services

- **Super Saturday**
  - 8 Aug, 1000-1600 at the Child Development Center (CDC)
  - Reservations accepted at the CDC up to a month in advance
- **FRG/ Unit Night**
  - 20 Aug, 1730-2030 at the CDC
  - Child care is available **ONLY** to those families who will be attending FRG or Deployment related meetings
  - Reservations accepted at Central Enrollment Office up to a month in advance
- **Parents' Night Out**
  - 28 Aug, 1830-2200 at the CDC
  - Reservations accepted at the CDC up to a month in advance
- **Children must be currently registered with CYS Services in order to utilize these programs**
- **Additional Information:** DSN 385-2750/2353/ CIV 0621-730-2750/2353



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## DFMWR



### Family Child Care

- **Unauthorized Child Care in government housing is prohibited**
- **Become a certified Family Child Care Provider and enjoy all the benefits:**
  - Specialized training
  - No cost liability insurance
  - Starter Kit items from our Lending Library to start your home
  - Subsidies for food, Infant/toddler care, and other Professional Development monetary incentives
  - Tax free income
  - Work from home
  - Provide “play mates” for your own children
  - Marketable credential and career advancement
- **Additional Information:** DSN 380-9668/4735/ CIV 0621-730-9668/4735



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## DFMWR



### SKIESUnlimited

#### Available Classes:

- **Piano Lessons Group & Individual** - Ages 3-18 years, individual \$100 per month/Group \$75 per month
- **Tae-Bo** - Ages 4-18 years, \$35 per month
- **Youth Technology (Fischertechnik)**- Ages 4-18 years, \$48 per month
- **Music for Beginners (Kindermusic)**- Ages 2-8 years, \$40 per month
- **Ballschule (Basic Sports)**- Ages 3-8 years, \$30 per month
- **Cooking & Baking**- “Parent & Me” ages 3-9 years / youth only ages 10-18, \$85 per month
- **Arts & Crafts**- Parent & Me ages 3-9 years / youth only ages 10-18, \$50 per month for parent & me / \$80 per month for youth
- **Gymnastics**- Ages 3-18 years, \$80.00 per month



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## DFMWR



### SKIESUnlimited Contd..

- **Voice Lessons Group & Individual** - Ages 4-18 years
  - Individual lessons \$40 per month & Group \$30 per month
- **Dance Classes**
  - **Tap**- Ages 3-18 years, \$35.00 per month
  - **Jazz**- Ages 6-18 years, \$35.00 per month
  - **Ballet**- Ages 6-10 years, \$35.00 per month
  - **Creative Movement**- Ages 3-5 year, \$35.00 per month
- **Mixed Martial Arts**
  - Ages 6-18 years, \$55.00 per month
- **SKIES Instructors Needed!**
  - Paid contractor positions
  - Recruiting ACT/SAT Prep, drivers education and many more instructors!
- **Additional Information:** [darren.brown3@eur.army.mil](mailto:darren.brown3@eur.army.mil) or 380-9290/CIV 0621-730-9290



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## DFMWR



### Army Community Service

- 3-5 Aug, Army Family Team Building Level II, 0900-1400
  - 4 Aug, FRG Funds Management Training, 1730-1930
  - 5 Aug, Sponsorship Training for Soldiers, 1500-1600
  - 11 Aug, FRG Leader 101 Training, 0930-1130 & 1730-1930
  - 12 Aug, FRG Key Caller Training, 0930-1130 & 170-1930
  - 16-19 Aug, Mannheim Orientation Spouses' Tour MOST, 0900-1400
  - 17 Aug, Multi Cultural Club, 1130-1330, USO Building
  - 18 Aug, Hearts Apart Support Group For Waiting Spouses, 1130-1300
  - 19 Aug, Sponsorship Training for Leaders, 1500-1600
- **Additional Information:** DSN 385-3101 / CIV 0621-730-3101



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## DFMWR



### Army Community Service Continued

- 17 Aug, Account and Budget Management, 0900-1100
  - 18 Aug, First Term Soldier Finance Briefing, 0900-1030
  - English as a second Language, MON, WED & Fri 0900
  - Exceptional Family Member Program New Hours: Mon-Fri 0900-1100 & 1300-1500
  - EFMP Office relocated to Sullivan, Bldg 251
- **Additional Information:** DSN 385-3101 / CIV 0621-730-3101



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## CLOSING REMARKS QUESTIONS/COMMENTS

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## IMCOM-Europe transportation officials offer tips for summer move

Jun 29, 2009

By IMCOM-Europe Public Affairs



Photo credit: Army

*It's the summer moving season, and Installation Management Command-Europe transportation officials are encouraging people to be proactive in ensuring their permanent change of station goes smoothly.*

HEIDELBERG, Germany - The yearly "summer surge" season for permanent change of station moves has dawned. And with the expected high volume of Soldiers and families simultaneously leaving and entering the region during the next few months, Installation Management Command-Europe is providing tips for customers to help ensure their shipment of household goods goes smoothly.

### Related Links

[IMCOM-Europe Web site](#)

That advice, said Vivian McBride-Davis, chief of the IMCOM-Europe Logistics Division, is being provided as the PCS busy season, coupled with the implementation of the new Defense Personal Property System, or DPS, poses a challenge when scheduling household goods shipments this year.

DPS - implemented worldwide throughout the Department of Defense last November - is a centralized, integrated system that provides a one-stop source for managing personal property moves. It is a next-generation, fully integrated, centralized Web-based system for management of personal property DoD shipments, replacing the current legacy program called Transportation Operational Personal Property Standard System.

DPS is designed to provide the convenience of 24/7 access to personal property shipment information. Plus, McBride-Davis said, "it is a conduit for a direct relationship between DoD members and transportation service providers throughout the entire moving process."

The intent of DPS, said Charles St. John, chief of the IMCOM-Europe Transportation Branch, is to improve the quality of life for servicemembers, civilian employees and families during household goods movements or relocations. However, he cautioned, "there are bugs in the system resulting, in some customers experiencing slow system performance."

Consequently, the IMCOM-Europe Logistics Division has developed workarounds while working out the glitches.

And, St. John stressed, most shipping concerns are not DPS related. A common misperception among customers is that household goods carrier capacity is unlimited. Instead, the Army has a limited number of contracted carriers available. This, coupled with the fact that these same limited carriers also support other services and industry, and the fact that there is normally a high demand for household goods transportation shipments in a very tight window, means customers must plan well in advance to reduce the chances of disappointment, St. John said.

Another customer concern, according to Joe Dunn, a personal property specialist with the IMCOM-Europe Transportation Branch, is carriers not showing up first thing in the morning; not showing up until late evening; or not showing up at all (a rare occurrence, but it does happen, Dunn said).

"Although the carrier can show up at a customer's residence anytime between 8 a.m. and 9 p.m. on the scheduled pack-out date," Dunn said, "if the carrier hasn't arrived by noon, it's recommended that customers call the quality control officer to ensure there are no unforeseen delays."

When scheduling shipment appointments, the installation Personal Property Processing Office will provide the QC inspector's name and telephone number. If you are unable to contact the QC inspector, Dunn said it best to contact PPPO.

"The worse thing you can do," Dunn said, "is to not call to check what is causing the delay. There have been rare occasions when the carrier's truck broke down; however, the carrier makes every effort to ensure the customer is notified.

To make your move smoother, region transportation specialists recommend the following steps:

#### ORDERS ARE THE KEY

Orders are an absolute prerequisite; you must have orders in hand before scheduling pickup dates. If not, appointments will not be scheduled.

#### EARLY BIRD GETS THE WORM

Don't wait until the last minute, contact your local transportation office about 45 days before you would like to move. If you get your orders with less than 45 days, visit the transportation office as soon as you receive them.

#### CONFIRM BEFORE YOU BOOK TRAVEL PLANS

Get a confirmed household goods pickup date before you make other plans. Commercial Travel Offices have been instructed to not issue flight reservations until the customer shows proof that they have received a confirmed pack out and pickup date from their local transportation office. Don't schedule an airline trip to your next duty station - and hold off making your vacation plans - until you know when your goods will be picked up. Remember, you may not get the pickup date that you were expecting, which might force you to change your travel plans.

#### BE FLEXIBLE

Build some flexibility into your plan for household goods pickup dates. In addition to requesting a specific date, make plans for some alternate dates and be prepared to accept them. In a normal PCS season, you can almost always get the pickup date you wanted. That may not be possible this summer. The accelerated pace and workload resulting from the peak season requires weekend pack out and pickups on Saturdays. However, German law prohibits carriers from operating on Sundays.

#### BE A GOOD NEIGHBOR

Look out for your fellow Army families. Even if you want to report early to your next duty station, you may be asked to defer your pickup until a later date to make room for a family that must leave earlier. Consider this request carefully unless you have a compelling reason to report to your next duty station early.

For additional information, contact your installation transportation office.